



The terms and conditions of the HSBC Union Power Apr – May 2021 Promotion shall be as follows:

1. A customer who holds a HSBC credit card (except HSBC Debit cards and HSBC Corporate cards) issued by HSBC Bank (Singapore) Limited (“HSBC”) in Singapore (such HSBC credit card, a “Card”) as a credit cardholder (as the case may be), whose credit card account (as the case may be) is in good standing with HSBC over the entire Promotional Period (as defined below) and at the time of fulfilment (as determined by HSBC at its discretion) and who fulfils these terms and conditions (such customer, a “Cardholder”) shall be eligible to participate in the promotion (“Promotion”).
2. This Promotion is valid from 1 April 2021 to 31 May 2021 (both dates inclusive) (the “Promotional Period”).
3. Cardholders who sign up for the 12 or 24 months Union Power residential electricity plan (“Union Power Plan”) are eligible to participate in this Promotion.
4. HSBC reserves the right to determine at its sole and absolute discretion whether Cardholder(s) have met all the requirements of this Promotion.
5. This Promotion is applicable to new and renewal customers who are setting up recurring card payment for the first time with a HSBC credit card.
6. This Promotion is available to new and existing Union Power customers.
7. This Promotion is limited to the first 500 customers.
8. Under the Promotion, Cardholder will receive the bill rebate if he/she fulfils all the following:
  - a) Sign up or renew for a 12 or 24 month Union Power residential electricity plan (“Union Power Plan”)
  - b) Inputs Promo Code during the sign-up process
  - c) Successfully sets up a recurring payment arrangement and makes first recurring payment for the Union Power Plan to an HSBC Credit Card by 30<sup>th</sup> September 2021.

Promo Price Plan	Promo Code	Rebate	Validity	Redemption Cap
12-month Union Power Plan	HSBC50	One-time S\$50 bill rebate ("Discount 1")	Valid from 1 April 2021 to 31 May 2021	Limited to the first 500 customers
24-month Union Power Plan	HSBC115	One-time S\$115 bill rebate ("Discount 2")		

9. The Rebate will be credited by Union Power and used to offset the Cardholder’s third recurring Union Power electricity bill of the new contract, excluding security deposit and all non-electricity usage related charges. If the electricity bill amounts to less than the value of the Rebate, the remaining value will be used to offset the subsequent electricity bill(s).
10. The Rebate will be credited to the Cardholder by 15 October 2021. If the Cardholder refunds or cancels the Union Power Plan, he/she will not be eligible to receive the Rebate.



11. If any amount of the Rebate is not utilised by the HSBC credit cardholder, upon the expiry or termination of the Union Power Plan, such unutilised Rebate will be forfeited. The Rebate shall under no circumstances whatsoever be paid out in cash or in kind to any party.
12. Save for existing credit card promotions, this Promotion is not valid with other promotions, special discounts, roadshow activations, unless otherwise stated.
13. By participating in this Promotion, the Cardholder deems to have read and agreed to the terms and conditions of the Promotion.
14. HSBC shall not be responsible for any failure or delay in the set-up of the recurring payment transactions, which may result in a Cardholder being ineligible to receive the Rebate.
15. HSBC is not the supplier of and accepts no liability for the goods and services provided by the Merchant involved in this Promotion.
16. The Merchant and HSBC reserve the right to vary any of these terms and conditions, or to withdraw this Promotion, at any time in their discretion without prior notice.
17. In case of a dispute, the decision of HSBC shall be final.
18. All information is accurate as at time of publishing or posting online.